#### Fw: Your reservation details

From: michelle blackford (michelle\_blackford@yahoo.com)

To: bret\_blackford@yahoo.com

Date: Sunday, December 11, 2022 at 01:08 PM CST

#### Michelle's hotel in Luzern

---- Forwarded Message -----

From: Capital One <capitalone@capitalonebooking.com>
To: Michael Blackford <michelle\_blackford@yahoo.com>
Sent: Sunday, December 11, 2022 at 01:06:51 PM CST

Subject: Your reservation details



# Pack your bags!

Check out your full receipt with itinerary and stay details below.

**CONFIRMED** 

Capital One Travel

H-J9KH5JSPS6JT

**Hotel Confirmation** 

9145509035102

Manage Your Trip

## **Hotel Central Luzern**

Morgartenstrasse 4, Lucerne, LU, CH 41-41-2105060

#### **Reservation Details**

Check-in: Sunday, January 1, 2023 at 2:00 p.m.
Checkout: Tuesday, January 3, 2023 at 11:00 a.m.
Your Stay: 2 days, 1 room
Guest Name: Michelle Blackford

#### **Room Type**

Classic Single Room (cosy)

#### **Check-in Instructions**

This property doesn't allow you to check in after 10:00 p.m. .

You must be 18 to check in to this property.

#### Instructions

- Extra-person charges may apply and vary depending on property policy
- Government-issued photo identification and a credit card or cash deposit may be required at check-in for incidental charges
- Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed
- Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, and a first aid kit
- Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.

#### **Special Check-In Instructions**

The front desk is open daily from 7 AM - 10:00 PM. If you arrive at the property after hours, you'll need to check in at an alternate location: Seidenhofstrasse 5, LuzernTo make arrangements for check-in please contact the property at least 24 hours before arrival using the information on the booking confirmation. If you are planning to arrive after 10:00 PM please contact the property in advance using the information on the booking confirmation. Guests will receive an email 24 hours before arrival with check-in instructions. Front desk staff will greet guests on arrival.

#### **Policies**

- This property advises that enhanced cleaning and guest safety measures are currently in place.
- Disinfectant is used to clean the property; commonly-touched surfaces are cleaned with disinfectant between stays; bed sheets and towels are laundered at a temperature of at least 60°C/140°F.
- Personal protective equipment, including masks and gloves, will be available to guests.
- Social distancing measures are in place and guests are provided with hand sanitizer.
- Contactless check-in and contactless check-out are available.
- Individually-wrapped food options are available for breakfast.
- This property affirms that it adheres to the cleaning and disinfection practices of Safe Travels (WTTC Global).

### Fees

You'll be asked to pay the following charges at the property:

- A tax is imposed by the city and collected at the property. Exemptions or reductions might apply. For more details, please contact the property using the information on the reservation confirmation received after booking.
- A tax is imposed by the city: CHF 2.00 per person, per night. This tax does not apply to children under 12 years of age.
- Tourism fee: CHF 2.50 per person, per night We have included all charges provided to us by the property. Self parking fee: CHF 18.00 per day (in/out privileges)

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

## **Booking Info**

Paid Now	
Room (2 nights):	\$297.37
Tax Recovery Charges	\$11.00
Due Today	\$308.37
Pay at Hotel	
Hotel Fees:	\$5.43
City Taxes:	\$4.34
Card Payment from Capital One VentureOne Visa *7968	\$208.37
Travel Offer Applied	-\$100.00

## **Payment Info**



## **Helpful Links**

Cancel or Change Booking

Frequently Asked Questions

**Terms and Conditions** 

#### Restrictions

Cancellation:

Free Cancellation until Dec 28

Cancellations or changes made after Dec 28 2022 12:01 AM (-12:00) are subject to a fee equal to 100% of the amount paid.

Important Information from Capital One

Contact Us | Privacy | Help Prevent Fraud

To ensure delivery, add capitalone@capitalonebooking.com to your address book.

Check-in: - Extra-person charges may apply and vary depending on property policy -

Government-issued photo identification and a credit card or cash deposit may be required at check-in for incidental charges - Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed - Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, and a first aid kit - Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.

This room is guaranteed to accommodate 1 guests. Allowing additional guests is up to the discretion of the hotel. By booking this trip, you agree to the hotel's rate, applicable restrictions, and Capital One Travel's Terms and Conditions, including our privacy policy.

This email was sent to michelle\_blackford@yahoo.com and contains information directly related to your account with us, other services to which you have subscribed, and/or any application you may have submitted.

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